

# Minutes of the PPG Meeting Held at Thornley Medical Centre, Thornley Street, Hyde, SK14 1JY 30 May 2013

## Present:

Ingrid Brindle (Chair), Moya Berry (Secretary), Patrick Jordan (Treasurer/Practice Manager), Yvonne Bennett, Bill Burgoine, Dorothy Burgoine, Margaret Rickson, , Don Hunter, Dr Amir Hannan, Dr Lisa Gutteridge

**Apologies:** Dominic Sexton, Harry Newman, Gill Anderton, Bill Goldthorp, Christina Howard,

## 1. Welcome:

The Chair welcomed everyone to the meeting.

Ingrid pointed out that there are pressures of the number of requests for guests to attend the PPG meetings means there is very little time to discuss patient-specific issues. She suggested that our PPG has extra evening meetings (6 – 7pm) for those who are unable to attend during the day.

## 2. Minutes of the Last Meeting:

The minutes were agreed as being correct.

- 3. Dept of Nursing, MMU linkup: Jacqui Gladwin, Principal Lecturer, MMU and James Garney** spoke about the internet social network (not Facebook) they have developed for their nursing students. In order to facilitate a better experience for their new students they are giving the option of creating 'Nursing buddies' with patients and carers. They are offering HTMC patients and carers the option of signing up (a pseudonym can be used) so that they can have a private conversation with the student nurses about their medical condition. Jacqui will put together an 'info page' inviting people to join. Dr Hannan offered to have a session to show people how to sign up if they wish.
- 4. iPhone/AndroidApp for anti-biotic prescribing: Saarah Naizi-Ali (CCG Pharmacist)** is looking to recruit 60 patients to act as controls for her research into *Clostridium difficile*.

She also spoke about a mobile phone App she has developed on Antibiotic prescribing. The App is available to both professionals and patients and is already available to download from Tameside NHS. It is both a decision tool for health professionals and for patients to consult as to whether they need to go to the doctor or not for antibiotics.

Saarah will write a letter of introduction and request to be sent to all HTMC patients signed up for emails.

## 5. Record Access Problems

At the previous meeting Dominic Sexton invited members to email him with any difficulties accessing the HTMC Record Access site. Yvonne said that she had informed him of her difficulties. Further complaints about access have been received by Amir Hannan, including problems accessing Test Results

Rob Murgatroyd has left the company and Tim East is now managing patient access to records. Amir pointed out that EMIS receives no funding for this service. However, it was proposed that a letter is sent from the PPG group to EMIS and to the System Provider itemising problems.

**Note:** The EMIS web is now available in Tameside Hospital A&E and the Medical Assessment Unit.

Amir circulated a document 'Gita' to PPG members prior to the meeting highlighting **Urgent Care**. Time limits meant this was not discussed at the meeting.

## 6. HealthWatch Tameside

There was a HealthWatch Tameside meeting in Dukinfield Town Hall but no one from the PPG was able to attend. They are looking for a Chair (unpaid position).

## 7. Conference/Meetings attended by PPG members

Ingrid, Yvonne and Moya had attended a number of conferences and meetings on behalf of the PPG including a meeting on Self Care Week. There was no time to itemise these.

## 8. AOB

(a) **Elaine Richardson from Tameside and Glossop CCG** presented copies of the **5 year Commissioning Strategy**. She is looking for patient feedback on the document and would like comments by the 14<sup>th</sup> June. A separate email to be sent to all patients on the email list inviting them to send comments.

**Verbal feed back** - participants wishing to feedback verbally can do so by e-mailing Elaine Richardson [elaine.richardson@nhs.net](mailto:elaine.richardson@nhs.net) requesting her availability for a telephone discussion.

**Written feed back** - participants can e-mail Elaine directly [elaine.richardson@nhs.net](mailto:elaine.richardson@nhs.net) (copy to Louise Roberts [louise.roberts@nhs.net](mailto:louise.roberts@nhs.net)) with comments.

(b) There is a **Tameside Foundation Trust** locality meeting (Hyde and Dukinfield) at the **Dukinfield Town Hall** on **2<sup>nd</sup> July 6.30 – 7.30 pm** for anyone who wishes to go.

### **How to Contact the PPG**

You can email us at [htmcppg@gmail.com](mailto:htmcppg@gmail.com). We also have our own page on the Practice Website [www.htmc.co.uk/pages/pv.asp?p=htmc4](http://www.htmc.co.uk/pages/pv.asp?p=htmc4) (why not include this in your favourites?) At the bottom of the page is a box where you can make a comment. You could also write your comments and leave them in an envelope, addressed to the PPG Secretary, with the Practice Receptionists at Thornley House.

**The next meeting is to be held:  
Thursday 15<sup>th</sup> July 2013 at 6pm  
Haughton Thornley Medical Centre  
Thornley House  
Thornley Street  
Hyde  
SK14 1JY  
0161-367 7910**